## 

## **AJAY SINGH**

PGDM - Marketing	68.49 %	Jagdish Sheth School of Management, Bengaluru	2025
B.B.A - Marketing	61.84 %	IMS Unison University, Dehradun	2021
Class XII (CBSE)	76.60 %	Shiksha Bharati Sec School, Khatima	2018
Class X (CBSE)	83.60 %	Shiksha Bharati Sec School, Khatima	2016

## **AREAS OF STUDY**

• Customer Retention, Sales Team Leadership, B2B Marketing, Conflict Resolution, Strategic Planning, Account Management, Sales Forecasting, and Market Analysis.

	Our erchip/Managar	3 Years
<ul> <li>Managed comprehensive restaurant operation</li> </ul>	Ownership/Manager erations including inventory, customer relations, staff	Oct 2018 - May 2021
• • •	and effectively, ensuring high levels of customer sat	
	s, resulting in improved profitability and a popular din	
Coolberg Beverages Pvt. Ltd.	Wholesaler	April 2019 – Oct 2019
Wholesaler for Coolberg Pvt Ltd. for 6 m		
<ul> <li>Gained knowledge in cross-selling and u</li> <li>Payment collection and facilitating credit</li> </ul>		
• Tayment concetion and lacintating creat		
Sheel Gramin Berozgar Kalyan Shanstha (I	NGO) Project Coordinator	Jan 2020 – May 2023
	less service to disabled and poor individuals by secu	ring employment and self-employment
opportunities.	increase to facilitate basis work ampleument for them	
	inesses to facilitate basic work employment for them.	•
Design Thinking	· · · · · · · ·	
Conducted in-depth research into Proble	•	
<ul> <li>Analyzed various solutions and develope</li> <li>Collaborated with team members to des</li> </ul>		
• Collaborated with team members to des	igh and prototype solutions.	
strategic Analysis and Value Proposition f	or MRF and Mahindra	
<ul> <li>Conducted in-depth background researce product portfolios.</li> </ul>	ch on MRF and Mahindra, gathering relevant informa	tion about their market presence and
	e macro-environmental factors impacting MRF and M	ahindra.
	ing Porter's Five Forces framework to determine indu	stry attractiveness and identify
competitive pressures.		
	s for MRF and Mahindra to uncover strategic options	
<ul> <li>Performed an extensive value chain ana</li> <li>Formulated strategic recommendations</li> </ul>	alysis for MRF and Mahindra, pinpointing key areas for the boost efficiency and competitiveness	or operational ennancement.
	to boost enciency and competitiveness.	
CERTIFICATIONS		
	IE Business School (Coursera)	2024
FRIFICATIONS Branding and Customer Experience Channel Management and Retailing	IE Business School (Coursera) IE Business School (Coursera)	
anding and Customer Experience	IE Business School (Coursera) IE Business School (Coursera) Macquarie University (Coursera)	2024 2024 2023
Branding and Customer Experience Channel Management and Retailing	IE Business School (Coursera)	2024
Branding and Customer Experience Channel Management and Retailing Excel Skills for Business: Advanced	IE Business School (Coursera) Macquarie University (Coursera)	2024
Branding and Customer Experience Channel Management and Retailing Excel Skills for Business: Advanced POSITIONS OF RESPONSIBILITY Member – Sales and	IE Business School (Coursera) Macquarie University (Coursera)	2024 2023 <b>2023 -2025</b>
Branding and Customer Experience Channel Management and Retailing Excel Skills for Business: Advanced POSITIONS OF RESPONSIBILITY Member – Sales and • Developed and collaboration op	IE Business School (Coursera) Macquarie University (Coursera) Service Committee d maintained potential industry connections throug oportunities.	2024 2023 <b>2023 -2023</b> h LinkedIn to enhance networking a
Aranding and Customer Experience Channel Management and Retailing Excel Skills for Business: Advanced POSITIONS OF RESPONSIBILITY Member – Sales and • Developed and collaboration op • Organized gues	IE Business School (Coursera) Macquarie University (Coursera) Service Committee d maintained potential industry connections throug	2024 2023 2023 - 2023 2023 - 2025 Ih LinkedIn to enhance networking and sights and learning experiences for studen

ACCOMPLISHMENTS		
Competitions & Achievements	<ul> <li>Consistent participant and organizer in singing events throughout my undergraduate studies, highlighting passion and dedication to music.</li> <li>Winner of LAMHE (Core undergraduate event) in Singing (Rapping).</li> </ul>	
SKILLS	MS excel, SPSS.	